



PRODUCT BRIEF

The Avaya Portfolio of Intelligent Deskphones

Intelligent Access to Intelligent Communications

Avaya provides a range of deskphones at various price points meeting the needs of many types of users, making it possible for companies to equip their workforce with deskphones that look great, sound better, help enhance productivity and turn communications into a competitive advantage.

Which one is right for you?

Looking for the next generation, most technologically advanced, top of the line in communications technology in the industry today? Look no further than Avaya's one-X Deskphone Edition, the 9600 series. Or if you require only the most critical features in a value priced package, be sure to check out the 1600 series, the one-X Deskphone Value Edition. Finally, if you want more of the time-tested, traditional IP phones your company has had for years, the 4600 series could be just what you're looking for.

9600 Series

Brilliant audio quality, functionality and performance – a line of innovative deskphones with features that can give your business the competitive edge in communications.

- Superior audio quality.
- Context sensitive user interface, high resolution graphical displays.
- Modular, flexible design with support for add-on modules, adapters; customization through alternate faceplates, background display images, screen savers.

9610 – Streamlined interface and oversized backlit display with support for welcome menus and directories for easy access to information in Walkup scenarios.

9620 – Easy access to directory, speed dial, and other common features for the Everyday user.

9630/30G and 9640/40G

– Superior audio quality in both the handset and speaker, along with contextual navigation and prompts provide 1-button access to advanced features such as extension-to-cellular for the Essential user. The 9630 includes a high resolution backlit monochrome display, while the 9640 includes 1/4 VGA color. Both phones are available in native Gigabit Ethernet models.



9650 – Additional integrated buttons and an enhanced user interface simplify the task of handling multiple calls and bridged call appearances for the Navigator user.

NEW! 1600 Series

A new value priced line of deskphones designed to meet basic communication needs in a low-cost package with the quality and reliability you expect from Avaya.

- Backlit character displays in all models.
- 2-way speaker phones in all models.
- Familiar telephone user interface with fixed feature keys and dual red-green LEDs for each administrable feature button.

1603 – For Walkup and Everyday users: Streamlined interface ideal for use in a lobby or reception area. 3 administrable buttons allow for basic support for an Everyday user with minimal telephone needs.



A range of IP telephone models designed for a variety of uses and user types:

- **Walkup.** Customers, partners and other visitors to your office who require a simple, intuitive interface for phones in common areas.
- **Everyday.** Employees who use the phone as one of many communications tools and require only basic telephone capabilities.
- **Essential.** Power users who conduct almost all business by phone and require easy, guided access to the most powerful applications including support for mobility.
- **Navigator.** Users who monitor multiple call appearances (e.g., receptionist or executive assistants) and require easy “one touch” answering, transferring and bridging.





1608 – All the critical features for an Everyday user of a deskphone. Supports 8 administrable buttons as well as productivity enhancing applications such as Contacts and Call Log and an infrastructure cost-reducing Ethernet port for attaching a PC.

1616 – Includes 16 administrable buttons as well as support for a 32-button expansion module for Navigator users monitoring their own line appearances plus those of others. A slightly larger display for providing more visible call information.



4600 Series

Avaya's time-tested line of traditional IP deskphones.

- Integrated VPN client available for remote telephone deployments.
- one-X Quick Edition support – Avaya's peer to peer solution for small business.

4601 – A basic 2-line Walkup phone.

4602SW+ – Small screen-based phone for basic Everyday user.



4610SW – Medium sized monochrome display, paperless button labels, and full duplex speakerphone for the Everyday user.

4621SW/4625SW – Larger backlit display, paperless button labels, 24 programmable feature keys, web browser, and full duplex speakerphone for the Essential user.



4622SW – Built specifically for the contact center environment.

4690 – For conference and breakout rooms.

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the Intelligent Communications solutions specific to the needs of your workforce.

To learn more about the Avaya portfolio of solutions, contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.



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